

WHAT IS TRUSTMARK?



TrustMark is the Government backed initiative to help consumers find reliable and trustworthy local tradesmen to carry out repairs, inside and outside the home.

It is widely supported by consumer protection organisations, local Trading Standards and the building industry.

TrustMark is a not-for-profit company.



SOME OF THE TRADES COVERED BY TRUSTMARK INCLUDE:

Aerial & Satellite Installers	Floor Covering Installers
Air Conditioning Engineers	Garden Landscapers
Bathroom Specialists	Glaziers
Bedroom Specialists	Handymen
Builders	Heating Engineers
Carpenters & Joiners	Kitchen Specialists
Conservatory Erectors	Leadwork Specialists
Damp, Timber Treatment & Waterproofers	Painters & Decorators
Drain Maintenance & Repair Engineers	Plasters & Renderers
Driveways & Patios (hardscaping)	Plumbers
Electricians	Roofers
Fence Installers	Security Engineers
Flood Recovery Specialists	Tilers - Floors & Walls
	Tree Consultants
	Tree Surgeons

FOR MORE INFORMATION

Visit www.trustmark.org.uk or contact our telephone helpline on 01344 630 804 to find trusted tradesmen.



THE BENEFITS OF USING A TRUSTMARK TRADESMAN

HOW DO I FIND A TRUSTMARK TRADESMAN?

WHAT PEOPLE SAY ABOUT TRUSTMARK



- 1 Search free of charge at www.trustmark.org.uk
- 2 Enter postcode or search by company name
- 3 Select the trade you require
- 4 You will be shown:
 - your local tradesmen
 - their names
 - their contact details
 - the trades they are licensed for

Every firm's technical skills have been independently checked through on-site inspections.

Firms work to Government Endorsed Standards.

Quality of work, trading practices and customer satisfaction monitored.

Checks on trading records and firms' financial status.

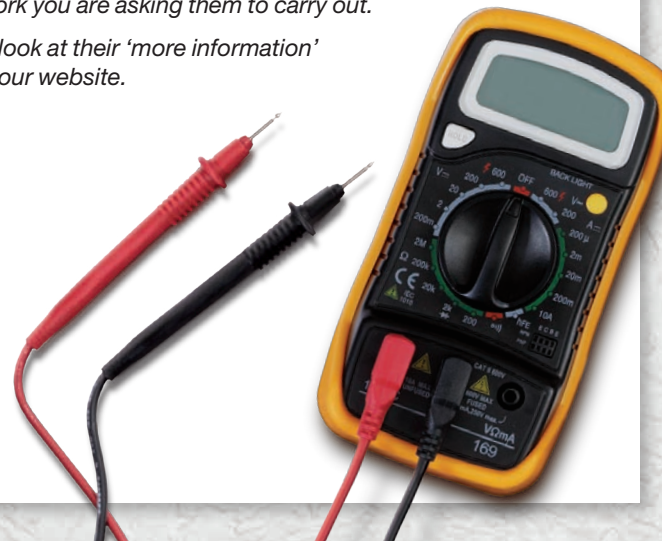
Firms are able to offer an insurance backed warranty.

Clear and user friendly complaints procedure should you need it.

If you do not have internet access, contact our telephone helpline on **01344 630 804**

Before employing a TrustMark tradesman always check they are 'licensed' by us for all the trades / work you are asking them to carry out.

To do this look at their 'more information' details on our website.



"TrustMark is an easy way for consumers to identify a builder who has agreed to abide by industry standards of competence and fair trading."

Consumer Minister, Parliamentary Under-Secretary of State for Business

"TrustMark is an excellent example of the kind of creative problem prevention initiatives that we really value."

Chief Executive, Citizens Advice Gillian Guy

"TrustMark helps grow consumer confidence by monitoring firms to ensure they perform to an agreed code of practice."

Chief Executive, Trading Standards Institute Ron Gainsford

"I found it so easy to find a local TrustMark inspected tradesman to help me with my damaged roof. I now only use TrustMark firms to help me do any work around my home."

Mrs Claire Quinn Taunton